## What is claimed is:

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 A computer-implemented method of matching customer demand with a manufacturer supply of products from plurality of factory facilities, comprising using a computer to perform the steps of:

inputting demand data for a demand of at least
one product requested by at least one
customer and supply data corresponding to
the production capacity of the factory
facilities:

performing a first matching operation to match the demand data with the supply data to obtain a first demand-supply matching result;

collecting rematched demand data corresponding to
a portion of the demand unsatisfied by the
first matching operation from the demand
data and collecting rematched supply data
corresponding to a portion of the unused
capacity in the first matching operation
from the supply data;

classifying the rematched demand data into a plurality of classified demand data records according to at least one attribute of the corresponding products and customers, the classified demand data having different priorities; and

performing a second matching operation to match
the classified demand data with the
rematched supply data based on the
priorities of the classified demand data to
obtain a second demand-supply matching
result.

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2. The computer-implemented method as claimed in claim 1, wherein the first matching operation step further comprises the steps of:

recording the first demand-supply matching result; and

updating the demand data and the supply data according to the first demand-supply matching result.

3. The computer-implemented method as claimed in claim 1, wherein the second matching operation step further comprises the steps of:

recording the second demand-supply matching result; and

updating the demand data and the supply data according to the second demand-supply matching result.

- 4. The computer-implemented method as claimed in claim 1, wherein the demand data is defined by creating a demand table, the demand table characterizing the relationship between customer 5 demand, the factory facilities, and manufacturing processes for the product as provided thereby.
- 5. The computer-implemented method as claimed in claim 1, wherein the supply data is defined by creating a supply table, the supply table characterizing the relationship between the factory facilities, the capacity and manufacturing processes provided by the factory facilities.

- 6. The computer-implemented method as claimed in claim 1, wherein the rematched demand data is defined by creating a rematched demand table that characterizes the relationship between unsatisfied demand, the factory facilities, and manufacturing processes for the product as provided thereby.
- 7. The computer-implemented method as claimed in claim 1, wherein the rematched supply data is defined by creating a plurality of rematched supply tables, the rematched supply tables characterizing the 5 available factory facilities of the manufacturing processes, the manufacturer preferred factory facilities under cost consideration, and the customer preferred factory facilities.
  - 8. The computer-implemented method as claimed in claim 1, wherein the attributes of the corresponding products and customers are new customers and manufacturing processes of the product, existing customers and new manufacturing processes of the product, and existing customers and manufacturing processes of the product.

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- 9. A storage medium for storing a computer program providing a method of matching customer demand with a manufacturer supply of a product from a plurality of factory facilities, the method comprising the steps of:
  - inputting demand data for a demand of at least one product requested by at least one customer and supply data corresponding to the production capacity of the factory facilities:
    - performing a first matching operation to match
       the demand data with the supply data to
       obtain a first demand-supply matching
       result;
- 15 collecting rematched demand data corresponding to
  a portion of the demand unsatisfied in the
  first matching operation from the demand
  data and collecting rematched supply data
  corresponding to a portion of the unused
  20 capacity in the first matching operation
  from the supply data;
  - classifying the rematched demand data into a plurality of classified demand data records according to attributes of the corresponding products and customers, the classified demand data having different priorities; and
  - performing a second matching operation to match
    the classified demand data with the
    rematched supply data based on the
    priorities of the classified demand data to
    obtain a second demand-supply matching
    result.

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10. The storage medium as claimed in claim 9, wherein the first matching operation step further comprises the steps of:

recording the first demand-supply matching result: and

updating the demand data and the supply data according to the first demand-supply matching result.

11. The storage medium as claimed in claim 9, wherein the second matching operation step further comprises the steps of:

recording the second demand-supply matching result; and

updating the demand data and the supply data according to the second demand-supply matching result.

- 12. The storage medium as claimed in claim 9, wherein the demand data is defined by creating a demand table, the demand table characterizing the relationship between customer demand, the factory 5 facilities, and manufacturing processes for the product as provided thereby.
- 13. The storage medium as claimed in claim 9, wherein the supply data is defined by creating a supply table, the supply table characterizing the relationship between the factory facilities, the capacity and manufacturing processes for the product as provided by the factory facilities.

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- 14. The storage medium as claimed in claim 9, wherein the rematched demand data is defined by creating a rematched demand table that characterizes the relationship between unsatisfied demand, the factory facilities, and manufacturing processes for the product as provided thereby.
- 15. The storage medium as claimed in claim 9, wherein the rematched supply data is defined by creating a plurality of rematched supply tables, the rematched supply tables characterizing the available factory facilities of the manufacturing processes, the manufacturer preferred factory facilities under cost consideration, and the customer preferred factory facilities.
- 16. The storage medium as claimed in claim 9, wherein the attributes of the corresponding products and customers are new customers and manufacturing processes of the product, existing customers and new manufacturing processes of the product, and existing customers and manufacturing processes of the product.

- 17. A system for matching customer demand with a manufacturer supply of a product from a plurality of factory facilities, comprising:
  - a match database, storing demand data for a
    demand of at least one product requested by
    at least one customer and supply data
    corresponding to the production capacity of
    the factory facilities;
  - a rematch database, storing rematched demand data and rematched supply data;
    - a customer interface, enabling input of the demand data;
    - a factory interface, enabling input of the supply
       data; and
- a controller computer, coupled to the match 15 database, the rematch database, the customer interface, and the factory interface, performing a first matching operation to match the demand data with the supply data to obtain a first demand-supply matching 20 result, collecting rematched demand data corresponding to a portion of the demand unsatisfied in the first matching operation from the demand data and collecting rematched supply data corresponding to a 25 portion of the unused capacity in the first matching operation from the supply data, classifying the rematched demand data into a plurality of classified demand data records according to attributes of the corresponding 30 products and customers, the classified demand data having different priorities, and performing a second matching operation to

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match the classified demand data with the rematched supply data based on the priorities of the classified demand data to obtain a second demand-supply matching result.

- 18. The system as claimed in claim 17, wherein the controller computer further records the first demand-supply matching result, and updating the demand data and the supply data according to the first demand-supply matching result after the first matching operation.
- 19. The system as claimed in claim 17, wherein the controller computer further records the second demand-supply matching result, and updating the demand data and the supply data according to the second matching operation.
- 20. The system as claimed in claim 17, wherein the demand data is defined by creating a demand table, the demand table characterizing the relationship between customer demand, the factory facilities, and manufacturing processes for the product as provided thereby.

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- 21. The system as claimed in claim 17, wherein the supply data is defined by creating a supply table, the supply table characterizing the relationship between the factory facilities, the capacity and manufacturing processes for the product as provided by the factory facilities.
- 22. The system as claimed in claim 17, wherein the rematched demand data is defined by creating a rematched demand table that characterizes the relationship between unsatisfied demand, the factory facilities, and manufacturing processes for the product as provided thereby.
- 23. The system as claimed in claim 17, wherein the rematched supply data is defined by creating a plurality of rematched supply tables, the rematched supply tables characterizing the available factory facilities of the manufacturing processes, the manufacturer preferred factory facilities under cost consideration, and the customer preferred factory facilities.
- 24. The system as claimed in claim 17, wherein the attribute of the corresponding products and customers are new customers and manufacturing processes of the product, existing customers and new 5 manufacturing processes of the product, and existing customers and manufacturing processes of the product.

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- 25. A system of demand and capacity management, comprising:
  - an allocation planning module to receive demand
    data for a demand of at least one product
    requested by at least one customer and
    supply data corresponding to production
    capacity of the factory facilities;
  - a capacity model having route information for the product, wherein the route information records a plurality of tools; and
  - a capacity management module to reserve capacity according to the demand data and the route information.
- 26. The system as claimed in claim 25, wherein the allocation planning module further comprises:
  - a data input module, inputting the demand data
     the supply data;
  - a first match module, performing a first matching operation to match the demand data with the supply data to obtain a first demand-supply matching result;
- a rematch data collection module, collecting rematched demand data corresponding to a portion of the demand unsatisfied in the first matching operation from the demand data and collecting rematched supply data corresponding to a portion of the unused capacity in the first matching operation from the supply data;
  - a classification module, classifying the rematched demand data into a plurality of

- classified demand data records according to
  attributes of the corresponding products and
  customers, the classified demand data having
  different priorities; and
  - a second match module, performing a second
    matching operation to match the classified
    demand data with the rematched supply data
    based on the priorities of the classified
    demand data to obtain a second demand-supply
    matching result.
  - 27. The system as claimed in claim 26, wherein the first match module further comprises:
    - a first record module, recording the first demand-supply matching result; and
    - a first update module, updating the demand data and the supply data according to the first demand-supply matching result.
  - 28. The system as claimed in claim 26, wherein the second match module further comprises:
    - a second record module, recording the second demand-supply matching result; and
  - 5 a second update module, updating the demand data and the supply data according to the second demand-supply matching result.

- 29. The system as claimed in claim 26, wherein the demand data is defined by creating a demand table, the demand table characterizing the relationship between customer demand, the factory facilities, and manufacturing processes provided by the factory facilities.
- 30. The system as claimed in claim 26, wherein the supply data is defined by creating a supply table, the supply table characterizing the relationship between the factory facilities, the capacity and manufacturing processes for the product as provided by the factory facilities.
- 31. The system as claimed in claim 26, wherein the rematched demand data is defined by creating a rematched demand table that characterizes the relationship between unsatisfied demand, the factory facilities, and manufacturing processes for the product as provided thereby.
- 32. The system as claimed in claim 26, wherein the rematched supply data is defined by creating a plurality of rematched supply tables, the rematched supply tables characterizing the available factory facilities of the manufacturing processes, the manufacturer preferred factory facilities under cost consideration, and the customer preferred factory facilities.

33. The system as claimed in claim 26, wherein the attribute of the corresponding products and customers are new customers and manufacturing processes of the product, existing customers and new 5 manufacturing processes of the product, and existing customers and manufacturing processes of the product.